Focus Occupation: Insurance Claims and Policy Processing Clerks (43-9041)

Focus occupation: Insurance Claims and Policy Processing Clerks						
Employment and Growth		221/ 18.2%				
Ave. Monthly Wage		\$4,524				
Education/Experience	High school diploma or equivalent					

Advance FROM Focus Occupation				
Occupation	Rung	Employment/ Growth	Education/Experience	Similarity
Claims Adjusters, Examiners, and Investigators (13-1031)	4	214/ 15.1%	HS	97
Financial Specialists, All Other (13-2099)	4	477/ 14.4%	BA	70
Insurance Sales Agents (41-3021)	4	482/ 22.3%	HS	90
Insurance Underwriters (13-2053)	4	202/ 14.8%	BA	88
Insurance Appraisers, Auto Damage (13-1032)	3	64/ 6.7%	VOC	79
First-Line Supervisors of Office and Administrative Support Workers (43-1011)	2	2,697/ 13.2%	HS/1-5 yrs	77
Executive Secretaries and Executive Administrative Assistants (43-6011)	1	4,236/ 11.2%	HS/1-5 yrs	76

Transfer TO and FROM Focus Occupation					
Occupation	Rung	Employment/ Growth	Education/Experience	Similarity	
Bill and Account Collectors (43-3011)	0	574/ 16.0%	HS	74	
Bookkeeping, Accounting, and Auditing Clerks (43-3031)	0	5,163/ 11.2%	HS	74	
Customer Service Representatives (43-4051)	0	4,135/ 15.1%	HS	79	
Loan Interviewers and Clerks (43-4131)	0	437/ 12.1%	HS	72	

Advance TO Focus Occupation					
Occupation	Rung	Employment/ Growth	Education/Experience	Similarity	
Billing and Posting Clerks (43-3021)	-1	1,563/ 19.5%	HS	79	
Correspondence Clerks (43-4021)		42/ 5.0%	HS	73	
Interviewers, Except Eligibility and Loan (43-4111)		578/ 3.6%	HS	76	

Office and Administrative Support Workers, All Other (43-9199)	1	5,100/ 15.7%	HS	72
Order Clerks (43-4151)		355/ 2.3%	HS	76
Secretaries and Administrative Assistants, Except Legal, Medical, and Executive (43-6014)	-1	3,633/ 7.4%	HS	72
Office Clerks, General (43-9061)	-2	7,318/ 10.3%	HS	87
Receptionists and Information Clerks (43-4171)		3,619/ 18.0%	HS	91
Tellers (43-3071)	-3	1,411/ 15.2%	HS	72

Important note: A worker does not necessarily have to traverse every rung to advance to or from the focus occupation. Occupations above and below the focus occupation are directly related to the focus occupation, but they are not necessarily directly related to each other. For example, actors and athletes are both related to agents of artists, performers, and athletes, but actors and athletes are not directly related to each other.

Analysis and development of the career lattice is by the Alaska Department of Labor and Workforce Development, Research and Analysis Section.

Data sources used for research and analysis: O*NET (Occupation Information Network), Alaska Occupational Data Base (ODB), Standard Occupational Classification Manual, North American Industry Classification System manual, Bureau of Labor Statistics Occupational Employer Survey (OES) wage estimates.